



BOARD NOMINEE PACKAGE

2023

[About the Voting](#)

Pages 1 to 4 are the Active (property management) members up for election (elect up to five).
Page 5 are the Associate Members (elect one).



NOMINEES for PAMA BOARD OF DIRECTORS

LISA BIGGIN, Red Door Management Corp.

Lisa Biggin has been active in the Property Management industry for approximately 20 years. She is currently the owner and Managing Broker for Red Door Management. She started her career at Gateway Property Management, later working for Century Group/Barbican Property Management, and finally deciding to open Red Door Management Corp. in 2020.

Lisa achieved the following designations: CPM from the Real Estate Institute of Canada, Diploma in Urban Land and Economics from Sauder School of Business and currently holds licences in Strata Management, Rental Management and Trading Services.

CHRIS CHURCHILL, First Service Residential As President of BC's largest Property Management company, Chris is licensed in both Strata Management and Rental Property Management. Before joining FirstService Residential, Chris held executive leadership positions at some of North America's largest retail brands.

Chris is passionate about service, technology and being a best employer in the market. He understands that FirstService Residential holds responsibility as the largest player in the BC market and works closely with all teams on automating processes, innovating service delivery while setting the bar for enhancing asset value and maximizing operation budgets. Recently Chris has taken time to work with the PAMA board to advocate for more support around the shortage of Strata Managers to both the BCFA and the Provincial Government. Ensuring the industry has ample professionals is an ongoing project.

When not working, Chris is an avid athlete. He participates in Marathon running, basketball, tennis, and outside pursuits.

MARK ELLERY, Pacific Quorum Properties Inc.

Pacific Quorum consists of four brokerages, with a total of 14 offices throughout BC. In its 26th year, Pacific Quorum manages a high amount of residential stratas, resorts, strata hotels, commercial, residential rental, and HOAs. Pacific Quorum has grown into the largest locally owned brokerage in BC.

Mark started with Pacific Quorum in 2014 as a strata manager. In 2016 he was elevated to Regional Manager of Okanagan Strata Management, a subsidiary of Pacific Quorum. His responsibilities included supervising four offices and a team of 30 property managers and support team members. In 2018, he took over management of the Sea to Sky region and was elevated to Vice President, Pacific Quorum Properties. In 2021, he was promoted to Executive Vice President for the Pacific Quorum Group of Brokerages. In 2022 further acquisition of Bayview Property Management on the island, Teamwork

Strata Management in Abbotsford, and Randall North in Victoria, created a large footprint with properties under management across the province.

Mark has earned accolades such as the Rising Star Award and the President's Award, which he received five times for exceptional contributions to company growth. He is also a recipient of Business in Vancouver's Top 40 under 40 and the Kelowna Chamber of Commerce's Top 40 over 40.

Before joining Pacific Quorum Properties, he built and sold a multi-location wireless retail/corporate sales business that was in its 25th year. Beyond his professional achievements, Mark enjoys spending time with his daughter and grandson and can often be found riding his Harley and staying active.

He would like to be part of PAMA's board to look at innovative ways to increase the electronic meeting experience, specifically General Meetings; promote Property Management as a career to the public; dispel the negativity associated with the Property Management Industry; and search out new innovative ways the industry can move forward in technologies.

KAREN HOLSHOE, Gammon International Real Estate Corporation

Karen is a Managing Broker at Gammon International and has been with Gammon for almost 30 years. Her experience in the Real Estate Industry as well as Community will be a benefit as a Director of PAMA.

She has well rounded experience in all areas of Real Estate including Commercial, Industrial, Rental, and Strata, and all aspects of Sales, Leasing, and Management and has an RPA Designation with BOMI. Her Board experience includes serving as Treasurer of the South Granville Business Improvement Association for over 20 years. Also, she was a Member of the Professional Conduct Committee with the Greater Vancouver Real Estate Board for over 17 years and is currently in her 2nd term as Chair of the Professional Conduct Appeal Committee. Both experiences have given her a well-rounded perspective of the level of commitment required to be a valued member of the Board of Directors.

Karen would like to be a Director of PAMA because she would like to give back to an Association that she has acquired a great respect for and benefited from over the many years of being a member. She has always been an advocate of education in all areas of the Real Estate Industry and feels that PAMA provides a great platform to facilitate education in both the Strata and Rental industry. She also believes that PAMA has provided a much-needed sense of community to Rental and Strata Managers as well as a valuable networking opportunity with both Property Managers and Associate Members.

JANINE JORDISON, Profile Properties

Janine has been immersed in the property management world for the past 20 years. Her career started as a corporate litigator and executive assistant for a large corporation serving Canada. Her position also lead her into an array of various corporate property management related duties. Her background originally stemmed from office, retail, and industrial management and five years ago she found her

home in rental management with Profile Properties. Janine quickly excelled and landed her license for strata management in 2022.

Serving the last two years on the board with PAMA, the first as a director and her second year as vice-president - Janine has enjoyed every minute of it. She offers a wealth of corporate business-related skills and focuses on the future direction, advocacy and improvements where needed to achieve the goals that PAMA is looking to capture.

In her spare time, Janine provides support for seniors by hosting workshops to aid in their pre-planning for their end-of-life care. She offers local resources to their families and loved ones to help them through their difficult time. Janine enjoys volunteering at hospice and assisting with teaching their bereavement program for children. Janine also serves as a director on the board for the End-of-Life Doula Association of Canada. Her passion continues to be advocating for those who cannot speak for themselves at any stage of their life and making sure that their voice is heard.

CHRISTINE LOCKE, Stratawest Management Ltd.

Christine has been a Property Manager for 10 years; almost seven of those years with her current brokerage, Stratawest Management Ltd. She has served a two-year term on the PAMA Board and the last year was in the position of Treasurer. Christine enjoys contributing to the Property Management industry in a positive and productive way and looks forward to continuing with PAMA. Thank you for considering me for the coming year's Board of Directors.

KRISTY TAMBURRI, Proline Management Ltd.

Kristy Tamburri is one of three managing brokers at Proline Management on Vancouver Island. She is licensed for both strata and rental management, and has been working in property management over the course of the last 10 plus years.

Proline manages properties from the southern tip of Vancouver Island to Campbell River and operates under an overall purpose that guides all working relationships – helping people live and grow together. She believes those in the industry have a responsibility to continue to recruit, train and develop strong, resilient and successful property managers who will in turn educate clientele and the general public while building strong connections both in the communities they serve and the greater community at large.

Prior to licensing, Kristy served on her own strata council, holding all executive roles on and off for 14 years. In her personal life, Kristy enjoys spending time with her husband and young son, and has a longstanding history of volunteerism, having held long-term volunteer positions with the Greater Victoria Police Victim Services, the RCMP's Restorative Justice Program and prior to that with the local crisis line.

MIRANDY WORTHY, Pemberton Holmes Ltd.

Starting in the industry in 2015, managing in the secondary rental market on high volume and with a background in Social Work along with a commitment to housing, Miranda can bring a level of experience, professionalism and caring to this role.

PAMELA ZAK, Tribe Management Inc.

Pamela has over a decade of experience in the industry and recently stepped up to the VP, Management (Strata) role at Tribe Management. She is responsible for overseeing teams in Tribe's BC offices which serve communities from Victoria to Kelowna and beyond. This gives her meaningful insight into the diverse range of challenges faced by Property Managers in B.C.

Both in her current position and previous position as Director, she plays a pivotal role in the mentorship of industry newcomers. As a strong advocate for the property management community, she believes developing the knowledge and skill of its members is vital to its success.

Pamela consistently works to create educational opportunities for her team as well as aspiring strata managers in her firm. She also lends her time and expertise to the Tribe Communications team to develop informative material such as blog articles and more recently an on-demand webinar. These resources are available not only property managers but also Strata Councils and Owners. She believes that providing clear easy-to-access information empowers clients and the community, which in turn improves the property management industry.

Pamela is passionate about providing high-quality service to her clients and does so in a kind and professional manner.

NOMINEES for PAMA BOARD ASSOCIATE MEMBER ALTERNATE

JENNY HO, Prostar Contracting

Jenny is the Business Development Manager for Prostar and in the last few years of being a PAMA associate member, she is grateful for learning so much about the industry. She has enjoyed assisting in putting together events while participating on sub-committees such as Casino Night, the Women's Networking Event and the PAMA Great Escape.

Jenny has had an amazing experience on the Associates Committee and wants to continue growing personally while helping PAMA grow. Some of the skills she brings includes event planning, project management, décor and marketing. She is excited to see where she is able to contribute!

Jenny would love to help increase the personal development support for property managers so they stay in the industry.

KELLY McFADYEN, CWB Maxium Financial

CWB Maxium Financial have been PAMA members for several years, and in 2022, Kelly was elected as an Associate Committee member. In her professional life, she is the Director of the Strata Finance program for Western Canada. She works closely with management companies all over BC to help stratas move capital projects forward when their reserve is underfunded. Her role centers on helping managers and councils with clear communication to owners, transparent financial planning and accounting, and managing project timelines and budgets.

Kelly has a passion for education, and runs training sessions for management companies, condo/strata trade associations across Canada, and at the council/owner level during their meetings. She has also been on the Board of other trade associations, and can share from those experiences.

As PAMA heads into 2024, there is interest in reviewing financial and administrative processes. She understand these specific challenges, and will be able to lend her experience with budgeting, large project planning, and organization. Kelly looks forward to more engagement with everyone at PAMA events, and would be pleased to step into the Alternate role.